

Particulars

About Your Organisation

1.1 Name of your organization

Reckitt Benckiser PLC

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

4-0015-06-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand-Manufacturer

Operations and Certification Progress

2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

- Applies Globally

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- Applies Globally

2.2 Volumes of palm oil and oil palm products (Tonnes)

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

50,689

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

18,894

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

62,792

2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

132,375

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	-	-	-	-
2.3.4 Segregated	-	-	-	-
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	-	-	-	-

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe (incl.Russia)	--
2.5.5 India	--
2.5.6 North America	--
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

Time-Bound Plan**3.1 Date of first supply chain certification (planned or achieved)**

2013

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2013

3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?**3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2020

If target has not been met, please explain why:

Since 2016 we have concentrated on investing in a robust programme of direct action, focusing on ensuring compliance with our commitments to no deforestation, development of peatlands (and any depth) and zero exploitation of workers and communities at different levels of our supply chain.

In 2017 we met ambitious targets to improve traceability, achieving 88% traceability to mills for of our supply chain outside of India and above 50% within India where supply chains are more complex. Working with TFT (The Forest Trust), other NGO partners and our suppliers (all of whom are RSPO members) we continue to improve our understanding of the challenges faced.

We will fully review our Policy, Standard plans at the end of 2018 to ensure we are effective in meeting our ambitions for a sustainable palm oil industry.

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

If target has not been met, please explain why:

We will continue to review our approach in 2017 to ensure we focus our resource on areas that deliver the greatest impact, as per our answer to Question 3.3 above.

3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?

Applies Globally

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

No

3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

No

Please explain why

The majority of the palm oil we use is in the form of derivatives and surfactants across a global portfolio of brands. Due to the complexities of these supply chains we have decided to focus on detailed reporting of the impacts of our work via RB.com as an alternative to an on-pack devices such as the RSPO trademark.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

In 2018, we will build on the progress we have made in improving supply chain traceability for the palm oil we use. Achieving full traceability to mills for our palm supply chain remains a top priority for us. In 2018, we aim to increase traceability to mills for over 95% our supply chain outside of India. The complexities of palm oil supply chains in India present additional challenges in achieving our ambitions for supply chain transparency. We will concentrate on achieving traceability to refinery of origin for over 65% of our supply in India and to mills for over 50% of our supply in India.

We work with our suppliers, which must be RSPO members, TFT and other partners to roll out initiatives to assess and remediate non-compliance with our NDPE commitments, tackle the root causes deforestation, environmental degradation and exploitation of workers:

We will carry out a broad risk assessment of operations in our supply to analyse their proximity to forests and peat lands and use other social and economic data to identify mills at highest risk of non-compliance with our NDPE commitments. We will also support field-level assessments and facilitate training and capacity-building with refineries, mills and plantations, focused on resolving social and environmental issues that are common in the industry.

Through TFT 'Rurality' programmes, we are working to improve the livelihoods of smallholders, enabling them to benefit from and contribute to an NDPE-based approach, through improved access to markets and agricultural practices. We will continue our support for 'jurisdictional approaches' to NDPE compliance and sustainable practice by supporting efforts to drive engagement between government, other commodities, civil society, smallholders and others to develop comprehensive and sustainable land use plans.

This will be supplemented by satellite monitoring of land use in areas where our palm oil is sourced from and through TFT's 'Kumacaya initiative. This supports the efforts of independent, local NGOs and civil society groups to conduct independent monitoring and verification of palm oil suppliers' commitments without influence or interference from funders.

Further details of our programme can be found at rb.com

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

We have disclosed the information required.

Application of Principles & Criteria for all members sectors**7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)
For administration purpose, attachment files are renamed automatically
- Land Use Rights
Uploaded file: [M-Policies-to-PNC-landuseright.pdf](#)
For administration purpose, attachment files are renamed automatically
- Ethical conduct and human rights
Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
For administration purpose, attachment files are renamed automatically
- Labour rights
Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
For administration purpose, attachment files are renamed automatically
- Stakeholder engagement
Uploaded file: [M-Policies-to-PNC-stakeholderengagement.pdf](#)
For administration purpose, attachment files are renamed automatically
- None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**Comment:**

We recognise that sourcing of natural raw materials can have significant effects on the environment and on local communities. We are committed to the promotion of responsible business conduct. This includes ensuring the natural raw materials used in our products are produced in a manner that meets or goes beyond applicable laws and regulations, respects human rights, safeguards health & safety, protects the environment, does not cause deforestation and generally supports the contribution of business to achieving sustainable development.

We have developed our own Policy and Standard for responsible sourcing of natural raw materials. Supplier compliance with this standard is mandatory and suppliers are made aware of this prior to contracts being signed. The Policy and Standard can be downloaded from our website (rb.com).

We maintain regular, constructive engagement with our suppliers and work with TFT (The Forest Trust) and other NGOs to identify opportunities to constructively contribute to and further promote sustainable practices (See answer above to Question 5.1).

Report file: [M-Practice-Guidelines.pdf](#)

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why

We used Green Palm certificates to cover the palm oil we used in 2014 and 2015. Since then, we have focused on improving our understanding of the challenges faced in our direct supply chain and on taking action to drive positive change on the ground.

In 2016, we took the decision to work with TFT to further develop a comprehensive programme of engagement at different levels within our supply chain. This is focused on achieving supply chain traceability, capacity building of palm processing mills, traders and small holder farmers as well as support for landscape-level/jurisdictional approaches to land use planning. Monitoring and verification of impacts is assured through the use of satellite and radar technology and engagement with local NGOs. It is for this reason that we no longer cover palm oil volumes through Green Palm certificates.

The details of this answer can be found at rb.com.

GHG Footprint**8.1 Are you currently reporting any GHG footprint?**

Yes

Report file: [M-GHG-Emissions-Report.pdf](#)

Support for Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

Yes

We continue to support two palm oil smallholder farmer programmes which are run as part of TFT's 'Rurality' programme. The first was initiated in 2016 in Malaysia and second in Indonesia.

The programme based in Malaysia is focused on Kinabatangan (Sandakan) – Ulu Segama (Lahad Datu) in the Sabah Province, Malaysia. TFT is working with local palm oil mills on 3 core objectives: Improves relationships between mill, collection centers and smallholders to embed sustainability of commercial relationships, improving smallholder management practices and productivity and income diversification.

Our Rurality programme in Indonesia is focused on a project at Peranap, Riau province. The project team is working with mills supplying three of our major palm oil supplier refineries and Pandan Wangi village on three key objectives: The validation of village boundaries and farmer awareness of land use classifications, the strengthening of farmer positioning in the supply chain and improving farmer productivity through improved, sustainable agricultural techniques.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Improving our understanding of environmental and social challenges in our supply chain and the actions that can be taken to address the root causes of such issues remains a key challenge. In 2017 we met ambitious targets to improve traceability, achieving 88% traceability to mills in our supply chain outside of India and over 50% within India. We are working with TFT (The Forest Trust), other NGO partners and our suppliers (all of whom are RSPO member) to further improve the visibility of our supply chains and are committed to understanding the challenges faced. Verification of the impacts of the programmes we support represents an additional challenge. In 2017, we piloted our support for a programme in Aceh Tamiang, Aceh Singkil and East Riau, Indonesia that incorporated analysis of local land cover using satellite and radar technology through a partnership between Airbus and TFT. To increase our visibility of supply chains, we also supported independent monitoring and verification by third party, independent, local NGO's under TFT's Kumacaya programme. This enabled monitoring of environmental and social issues, without any interference from funders. Learnings from this work are being integrated into our programmes in 2018. We recognise that openness and transparency in palm oil sourcing is critical to identifying and resolving issues in complex supply chains and across the industry. We know more needs to be done and will continue to support efforts in these areas.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We recognise that openness and transparency in palm oil sourcing is especially critical to identifying and resolving issues in these complex supply chains and across the industry. As a result, we have disclosed the names of our suppliers of palm oil-derived soap noodles on our website as well as a full list of all the palm oil processing mills that we are aware of being in our physical supply chains in 2017. Where possible, we have included the locations of these mills. The mill lists will help us to identify and effectively target pressing social and environmental issues. Working with our NGO partners and suppliers, we will identify the worst performing mills and companies to ensure these can be eliminated from our supply chains. We will continue to follow up on specific issues, identified through external investigations and work with suppliers to verify and ensure issues are remediated. We will continue to urge for collective, industry-wide action to bring about meaningful reform and welcome input from all stakeholders.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded

Link: www.rb.com/responsibility/sourcing/